



How to install VR SecureGo Plus to confirm future transactions

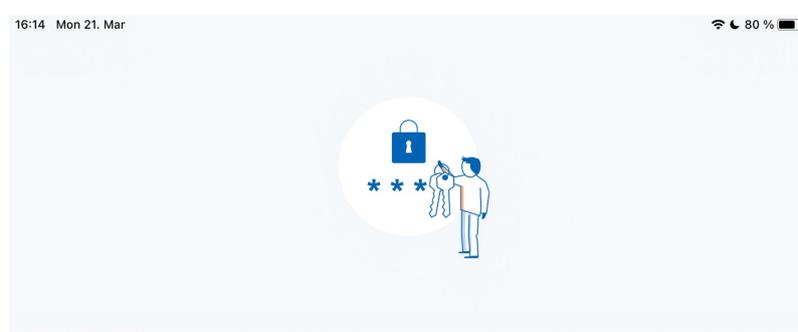
VR SecureGo plus

> Banking and credit card: secure and fast

Whether it is a transaction in online banking or with a credit card: This is quick, easy and particularly secure with VR SecureGo plus.

To use VR SecureGo plus, please start the setup process.

1. Install VR SecureGo Plus at App Store or Play Store and open app.
2. Open the app.
3. Press ``Set up``.



Setup

> Approval code

Please assign an approval code, which you will use to confirm your transactions in the future.

Remember your approval code well. If you forget it, you will have to reset the app and set it up again.

Enter new approval code 

8 – 20 characters 1 capital letter 1 lower case letter 1 digit

Enter new approval code again 

4. Assign an approval code. You will have to enter the code anytime you open the app. At the bottom of this page you can choose to use biometrics*. Press ``continue``.

 Use Touch ID.



*

Continue



Setup

Permissions

With your consent, we will evaluate anonymised crash reports and usage statistics to improve the app.

Share diagnostic data anonymously



Continue

5. Choose, if you would like to share diagnostic data anonymously, or not and then press ``continue``.

“VR SecureGo plus” Would Like to Send You Notifications
Notifications may include alerts, sounds and icon badges. These can be configured in Settings.

Don't Allow

Allow

6. If you press ``Don't Allow`` you won't be notified, if you need to verify a transaction. So I recommend to allow it.



Setup

Payment method

Please select an option:

- Bank account**
Authorise a bank account for online payments →
- Credit card**
Authorise a credit card for online payments →
- Device change**
Transfer bank accounts and credit cards from your previous device →

7. The next step is to authorize your bank account.



Setup

Bank details

To add your bank account, you must enter/scan an activation code. If you do not have an activation code yet, you can request it.



- Enter activation code**
Scan or enter my activation code →
- Request activation code**
Request an activation code to be sent by post →

8. As you can't scan the activation code at one of our service points, you'll have to request one by post.



Setup

Bank search



The activation code connects your account with VR SecureGo plus. To request the activation code you need to enter your bank's name or sort code.

9. Search for ``5139 0000``.

Bank name, BIC or Bank code



Cancel process

Setup

Bank search

The activation code connects your account with VR SecureGo plus. To request the activation code you need to enter your bank's name or sort code.

10. Tapp on our Bank.

Bank name, BIC or Bank code
51390000

 Volksbank Mittelhessen eG
BIC: VBMHDE5FXXX BLZ: 51390000



Cancel process

Start device management



Request to be sent an activation code by post in the device management in online banking now.

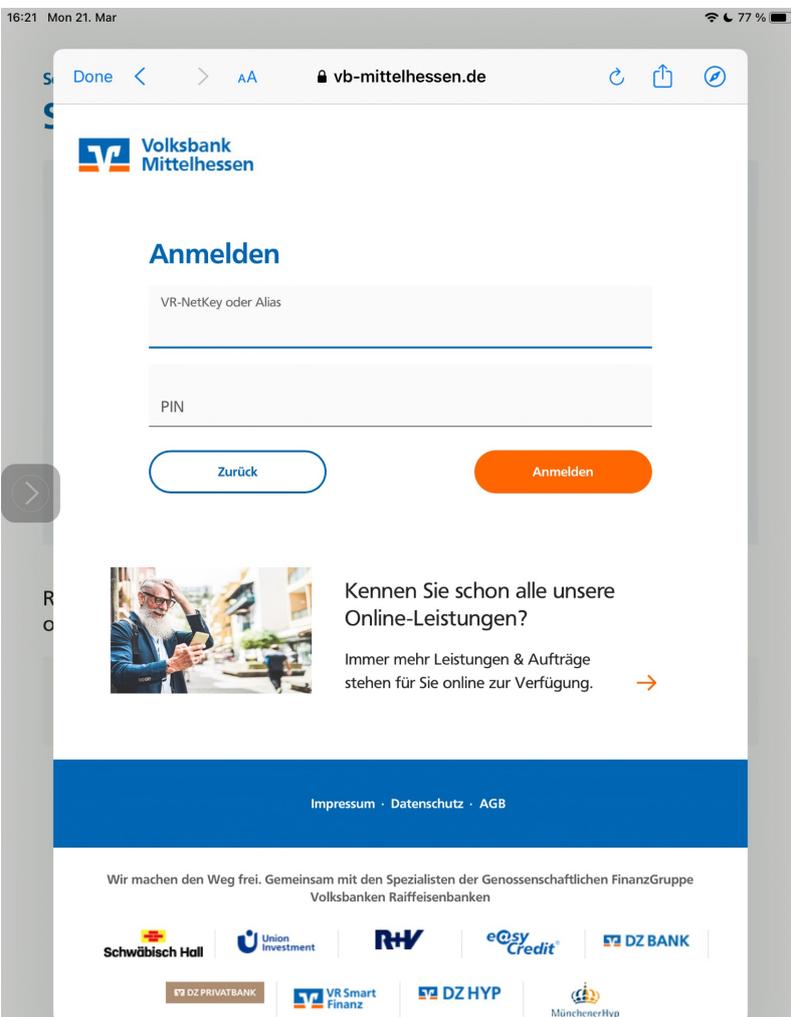
 **Volksbank Mittelhessen eG**
BIC: VBMHDE5FXXX BLZ: 51390000

Cancel process

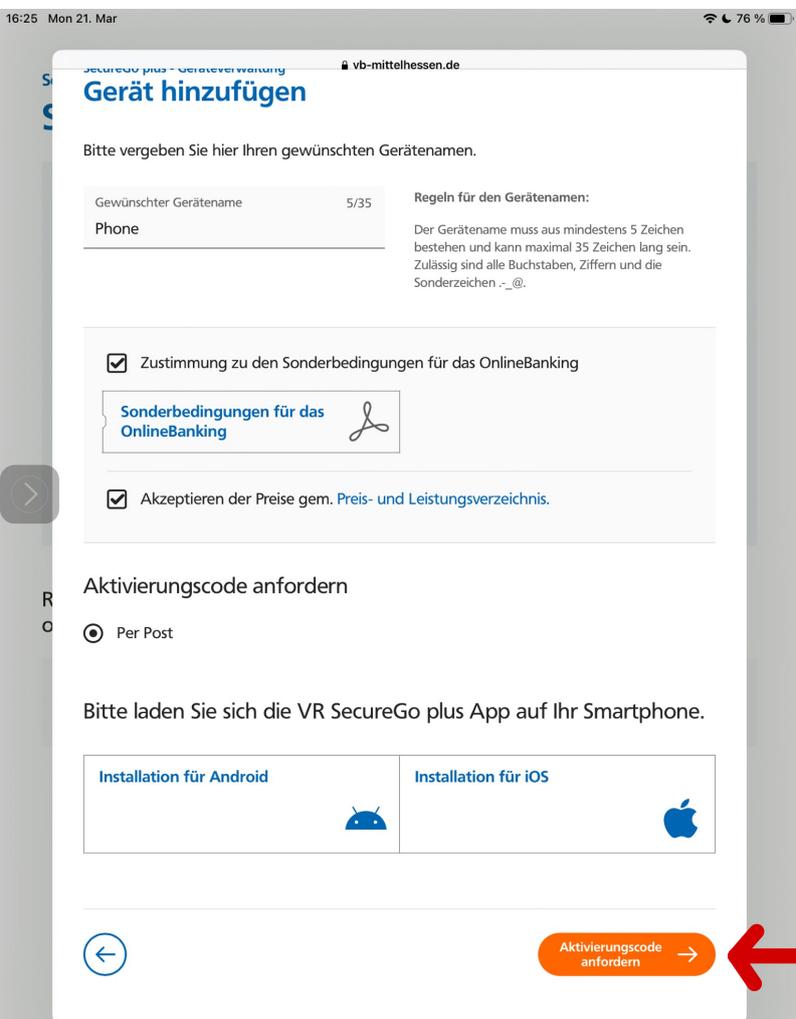
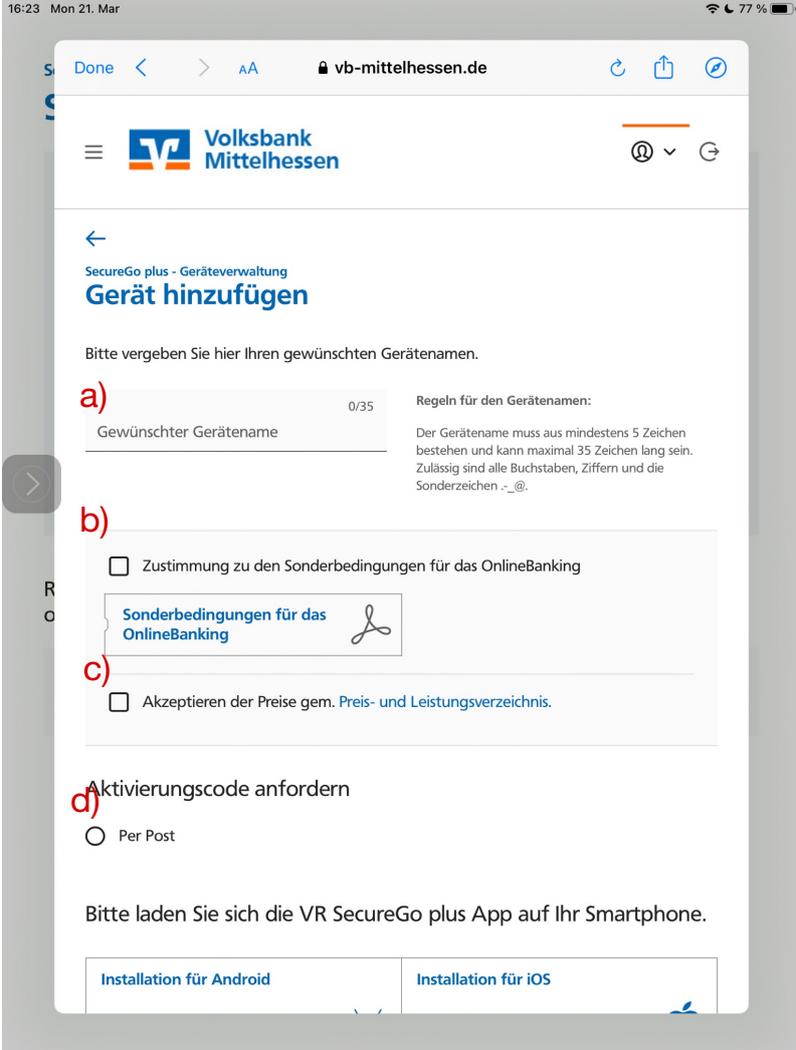
Request Activation Code

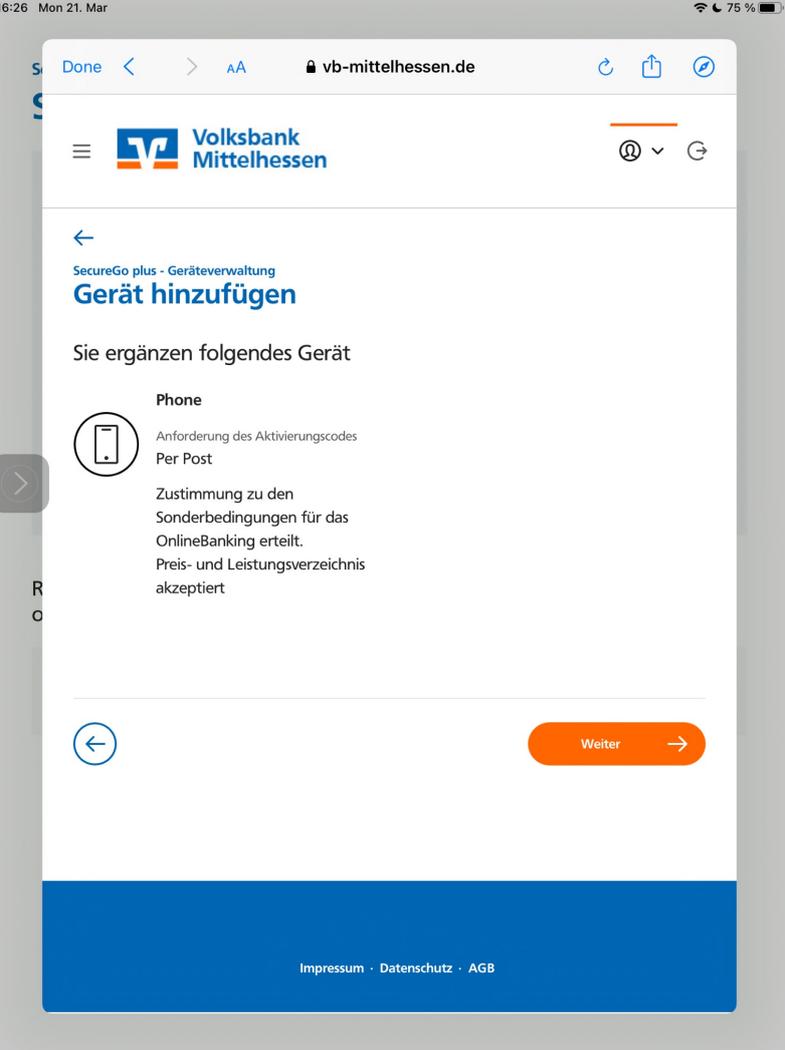


11. Request Activation Code.

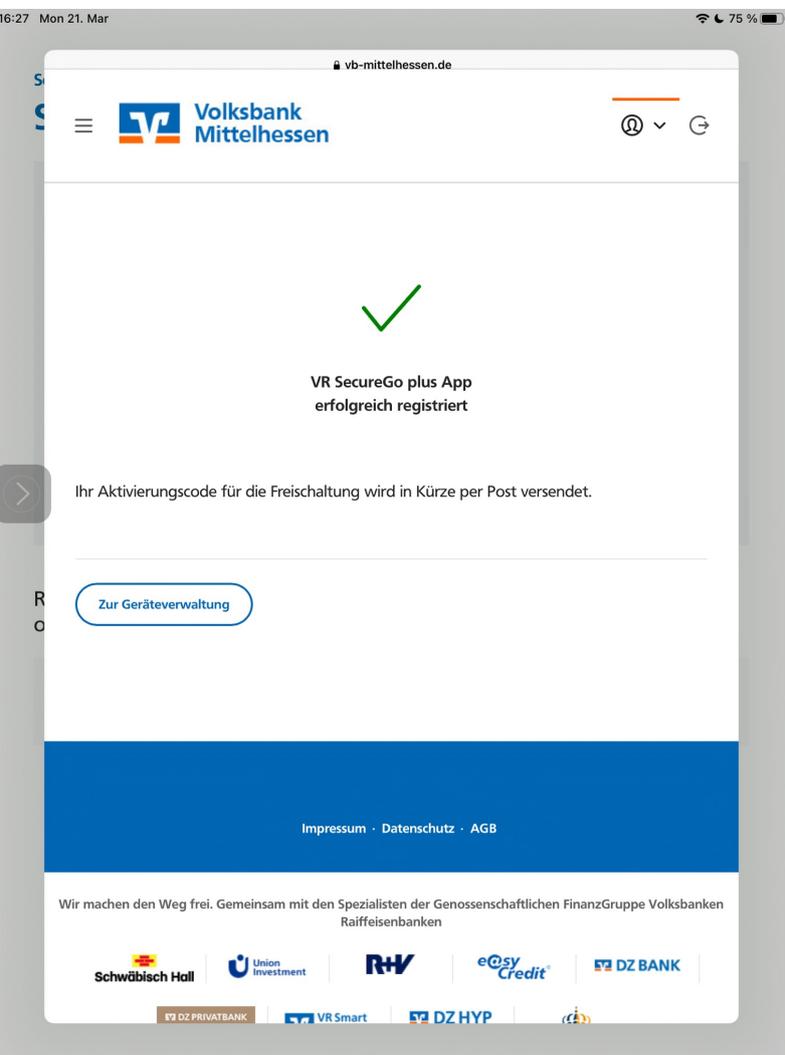


12. Next there is going to be a pop up window, where you have to log in to your online banking. It'll switch to German. You'll need your VR-NetKey and your PIN. "Anmelden" is "log in".





15. A summary is going to show up. Just press ``weiter`` (continue).



16. When you see this, you made it! Now you'll have to wait for your activation code. As soon as you get the code, please continue the registration process, because the code is valid for **20 days only**.